

# Managing People

Understanding why people behave in a particular way and how to get the best from each employee is the key to getting a job done well.

Managing People is an introductory two-day programme that provides guidelines for prospective and new managers and supervisors on how to approach the most difficult aspect of the job — getting the best out of people

## An Introductory Programme

As an introductory programme, Managing People provides some basic tools and insights to give new managers confidence to approach their new role positively

Having this initial confidence will allow new managers to grow into their role as they learn to refine the tools and methods for their situation

## Programme Outline



Understanding Behaviour



Employee Engagement



Motivation



Managing Conflict



Delegating



Ethics



Learning by Doing

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Participants will be encouraged to establish a relationship with a senior manager in the organisation who will be willing to act as a mentor

